

# Before Anyone Sprays Foam in Your Building: 5 Things to Verify



Whoever you hire, these five checks protect your building, your family, and your investment. Each one takes a phone call or a quick look online. A qualified contractor will welcome them.

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## An active Arizona ROC license in the right classification

Arizona requires a licensed contractor for any job over \$1,000 (labor plus materials) or that needs a permit. Hiring licensed also gives homeowners access to ROC complaints and the Residential Contractors' Recovery Fund (up to \$30,000 to fix substandard work).

**How to verify:** Look up the license at [roc.az.gov](http://roc.az.gov). Confirm it is active, check classification and complaint history, and call the number listed on the license.

**Red flag:** No ROC number on the quote, a "handyman" on a large job, or a license in someone else's name.

**Spray Foam Arizona:** ROC #331359 · KB-1 Dual Building Contractor license, covering commercial, industrial, and residential work

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## SPFA PCP certification for the crew actually spraying

The Spray Polyurethane Foam Alliance's Professional Certification Program (PCP) is the industry standard for testing installers. Ask who will be on your job, not just who owns the company.

**How to verify:** Ask for each applicator's certificate and level. You can confirm with SPFA at 800-523-6154.

**Red flag:** "We've been doing this for years" with no certificates to show.

**Spray Foam Arizona:** SPFA PCP Certified in Roofing & Insulation · SPFA Certified and Master Certified applicators · SPFA Accredited Roofing Company

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## A written scope listing the product and thickness

Similar-looking quotes can deliver very different results. The quote should name the manufacturer and product, open- or closed-cell, installed thickness, and how the code-required thermal or ignition barrier will be handled.

**How to verify:** Ask for the product data sheet, SDS, and the manufacturer's reoccupancy time (often 24 hours) in writing.

**Red flag:** Pricing "per job" with no thickness listed. You can't check what you can't measure.

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## A warranty in writing, and who stands behind it

Ask what is covered, for how long, what voids it, and whether it is a **manufacturer warranty**, a **workmanship warranty**, or both. Manufacturer warranties usually require an approved applicator and job registration. If the installer isn't approved, the warranty may not be valid.

**How to verify:** Get a sample warranty before you sign, and confirm with the manufacturer that the contractor is an approved applicator. When the job is done, ask for the **lot numbers of the chemical components** (A-side and B-side) used on your job. Manufacturers use them to trace the product if a warranty claim is ever needed.

**Red flag:** A verbal "lifetime warranty" or a warranty from a company with no track record.

**Spray Foam Arizona:** 10-, 15-, and 20-year manufacturer warranties available · approved applicator with the manufacturers we install

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## Proof of insurance and bonding

If a worker is hurt or your property is damaged, the contractor's insurance should pay, not yours.

**How to verify:** Ask for a certificate of insurance (general liability and workers' compensation) sent to you directly by the contractor's insurance agent. For commercial jobs, confirm bonding capacity.

**Red flag:** A photo of an old certificate, or coverage that expires before your job is finished.

**Spray Foam Arizona:** \$1M general liability · \$2M umbrella · bonded up to \$2M per job, \$5M aggregate

**ROC #331359**

KB-1 Dual Building Contractor

**SPFA Accredited**

Roofing Company

**SPFA PCP**

Certified & Master Certified applicators

## Not sure a quote checks out?

Send it to us. We'll review it at no charge and tell you honestly whether it covers what you need, even if you don't hire us.

(520) 252-3823 · [sprayfoam-arizona.com](http://sprayfoam-arizona.com) · Statewide from Coolidge, AZ